



ACE Connects Series
July 9th, 2026

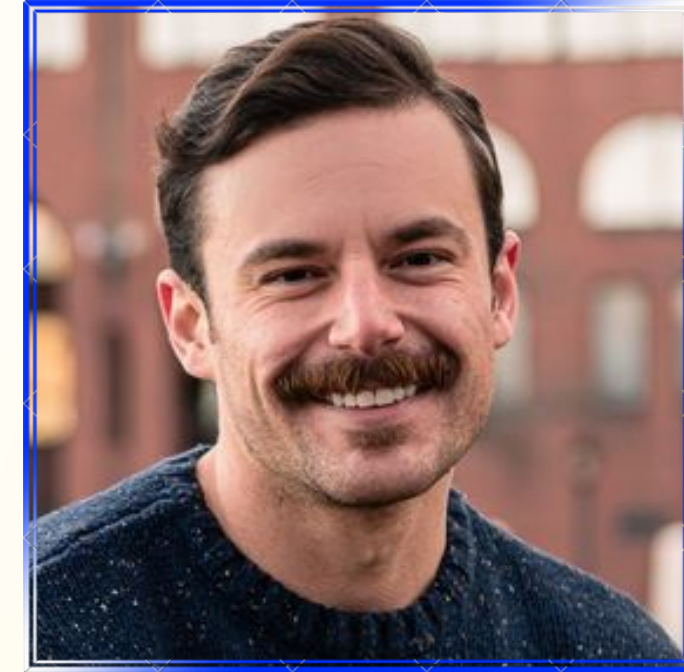
The CORE Field Team



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UCLA Student Affairs

**Hope
Connects
Us**



Promoting Better Mental Health

The Hope Connects Us campaign aims to strengthen the coordination of student mental health services, expand prevention and early support, ensure the best care for students in acute crisis, and deepen UCLA's culture of connection in order to foster the highest potential of all Bruins in their college experience.

What is Mobile Compassionate Response (CORE)?



CORE is a psychiatric first response team from CAPS that provides in-person and telehealth behavioral health support for UCLA students experiencing a mental health crisis on campus.



CORE Program Goals:

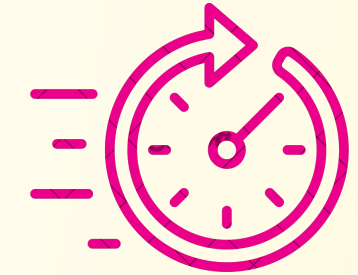
Reducing emergency room visits and involuntary psychiatric hospitalizations.

Decreasing police interaction with students.

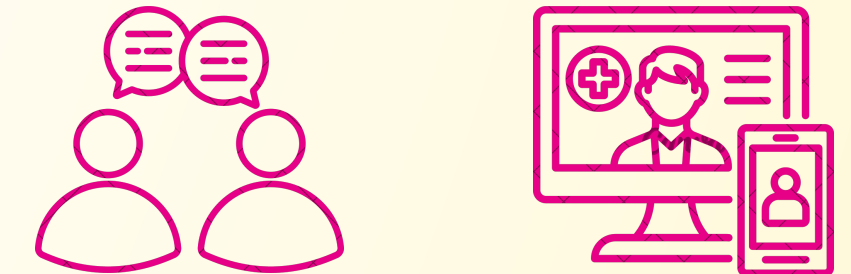
Diverting high risk students to specialized mental health staff and services.

What do CORE services look like?

Provide **swift crisis resolution and mental health** relief to support UCLA students experiencing behavioral health distress or a mental health crisis on campus.



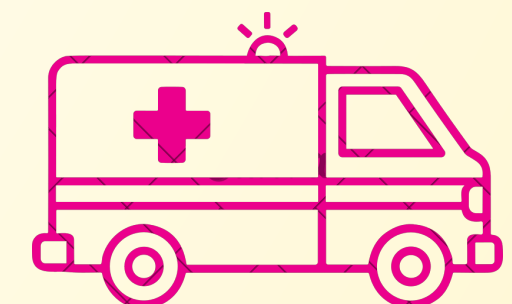
Services include **telehealth** and **on-campus** screening, assessment, stabilization, de-escalation, follow-up, and coordination of other healthcare supports.



Expert consultation, crisis resources, and field response can be requested by calling the **CAPS 24/7 hotline**.



When indicated, provide **safe transport to the hospital for further evaluation and monitoring** from a team of psychiatric experts.

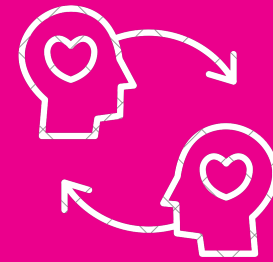


Who is CORE?

The CORE team is comprised of licensed behavioral health specialists from UCLA CAPS who can mobilize to provide compassionate interventions, support, and resources to UCLA students experiencing a behavioral health crisis.

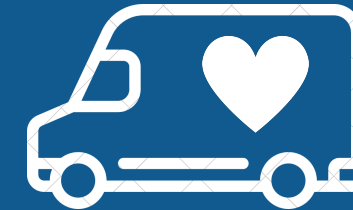


Compassionate Approaches



Specialty de-escalation and trauma-informed services intended to reduce unnecessary law enforcement involvement and emergency department utilization.

Field Based Services



Swift deployment to campus locations, including dorms, classroom, and recreational settings to make sure the student is safe and well.

After Hours Care



Responsive during evening hours Monday - Friday. Please check the CAPS website for daily schedule and program announcements - note that field activity varies depending on staff availability.

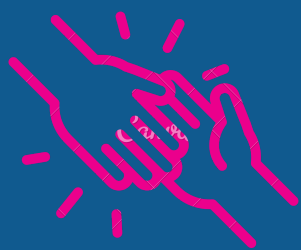
When to call CORE:



Campus Mobile Crisis field staff will respond to non-violent calls of students experiencing a mental health or behavioral health crisis on campus.



There are no immediate safety risks.



The situation is urgent, but not emergent (life threatening).



UCLA CAPS
CORE

CAPS 24/7 Phone Line:

310-825-0768

When to call CORE/When to call other services:



CALL CORE

Severe emotional distress
Ideas of suicide or self-harm
Disorientation
Distorted beliefs or ideas not grounded in reality
Unusual behavior
Inability to care for self
Wellness checks

CALL 9-1-1

Active violence
Active suicide attempt
Weapon present
Medical emergency
Alcohol or drug emergency
Active shooter

How to call CORE:



Call CAPS at
(310) 825-0768



You will be connected to a trained clinician who will ask you a few questions and determine if the field response unit has capacity and are able to safely respond.



You may be instructed to contact another emergency service depending on the nature of the situation.



Non Emergency email:
CORE@CAPS.ucla.edu



Counseling.ucla.edu
Counseling.ucla.edu/core



Field Response Monday - Friday

Summer Quarter: 12:00pm - 8:00pm

Fall, Winter, and Spring Quarter: 12:00pm - 10:00pm

Field response has more limited hours depending on staff availability. See website for details.

THANK YOU!

CORE@CAPS.ucla.edu