

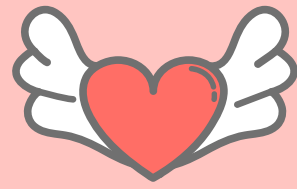


# ACE'S ADVISING MODEL FOR SUPPORTING STUDENTS



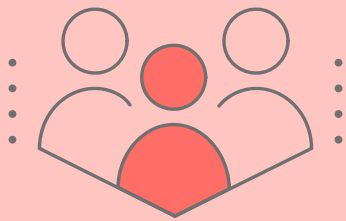
## ACTIVELY LISTEN

Be fully present with students. Hold space for them and listen to understand.



## VALIDATE EXPERIENCES

Explicitly state to students that you *see* and *hear* them, and that their experiences are valid.



## NORMALIZE FEELINGS

Let students know that they are not alone, and that other students have shared similar sentiments.



## FOCUS ON STRENGTHS

Encourage students to consider what is working well, and how they may apply those strategies.



## MAKE INTENTIONAL CONNECTIONS

Go beyond referrals to foster intentional connections between you, the student, and campus partners.

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