

ACE's Advising Model for Supporting Students

Actively Listen

- Be fully present with students.
- Hold space for them and listen to understand.

Validate Experiences

- Explicitly state to students that you see and hear them, and that their experiences are valid.

Normalize Feelings

- Let students know that they are not alone, and that other students have shared similar sentiments.

Focus on Strengths

- Encourage students to consider what is working well, and how they may apply those strategies.

Make Intentional Connections

- Go beyond referrals to foster intentional connections between you, the student, and campus partners.

Follow us and engage on social media!

- Facebook: [ACE Professional Development Program UCLA](#)
- Instagram: [@aceucla](#)
- Twitter: [@aceucla](#)
- Webpage: <https://caac.ucla.edu/center-programs/ace/>